



For Immediate Release

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CleverView® for IP Service Performance v2.1 **Powering Infrastructure Service Levels for Cloud Computing**

Menlo Park, CA, July 09, 2009 – AES, worldwide provider of CLEVER® Solutions for the global enterprise in business service delivery, is pleased to announce **CleverView® for IP Service Performance v2.1**, providing real-time remote service monitoring for [virtual devices](#) and [cloud computing](#).

The ability to proactively monitor and audit Infrastructure Service Levels for cloud computing helps users assure the availability and performance of such remote services as web service, infrastructure, applications, routers, Linux servers, DNS, and DHCP, to name a few. Flexible monitoring options allow businesses to monitor a wide range of critical services and devices. [Web-Based Service Level Reporting](#) allows authorized users to generate and customize numerous reports (both real-time and historical) with universal accessibility.

Furthermore, [ServicePoint](#) provides the System Administrator with increased visibility into the heart of the IP Service infrastructure through a single entry point on the desktop.

CleverView for IP Service Performance v2.1 monitors and audits the service levels for infrastructure services – the backbone of cloud computing – such as DHCP, DNS, routers, FTP, Telnet, application ports, and email servers.

CleverView for IP Service Performance offers the intelligent business service monitoring needed to improve the performance of IT infrastructure in order to meet end user service level requirements.

CleverView for IP Service Performance 2.1 is now generally available.

About AES

AES, an IBM® Business Partner and HP Business Partner®, is a privately held company headquartered in Menlo Park, CA. The AES CLEVER® Solutions family provides *intelligent views into the world of IP networks and services*.



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