





Diagnosing Mainframe Network Problems with Packet Trace

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Agenda

- A Few Things to Consider
- How to Take a Packet Trace
- Know Your Protocols and Applications
 - TCP*
 - UDP*
 - IP*
 - ICMP*
 - DHCP
 - FTP
- Working Our Way Through Some Traces
- Concluding Remarks

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A Few Things To Consider

- Know your Network
 - What does a performing network look like?
 - Do you have a good benchmark trace?
 - Network Map?
 - Is It Documented?
 - Is There a Change Log?
- What's the problem?
 - During development, debugging may be needed
 - Did it even hit z/OS, z/VM or zLinux TCP/IP?
 - Why is the SYN failing?
 - Is the response time reasonable?
 - TCP retransmission packets
 - Dropped TCP packets
- What Protocols Are Involved?
 - TCP/IP?
 - UDP?
 - ICMP?

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How to Take a Packet Trace?



- z/OS CTRACE: SYSTCPDA, SYSTCPOT
 - Set up an External Writer Proc
 - E.g., SYS1.PROCLIB(AESWRT):

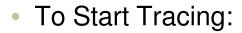
//IEFPROC EXEC PGM=ITTTRCWR,REGION=0K,TIME=1440,DPRTY=15
//TRCOUT01 DD DISP=SHR,DSN=trace.dataset

• Set up tracing parameters E.g., SYS1.PARMLIB(CTAESPRM):

TRACEOPTS ON WTR (AESWRT)



z/OS CTRACE: SYSTCPDA



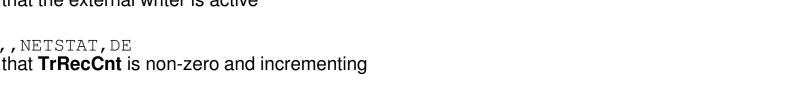
TRACE CT, WTRSTART=AESWRT V TCPIP, , PKT, CLEAR V TCPIP,,PKT,LINKN=<link>,ON,FULL,PROT=TCP,IP=<ip addr> TRACE CT, ON, COMP=SYSTCPDA, SUB=(TCPIP), PARM=CTAESPRM

To Stop Tracing:

```
V TCPIP,,PKT,OFF
TRACE CT, OFF, COMP=SYSTCPDA, SUB=(TCPIP)
TRACE CT, WTRSTOP=AESWRT, FLUSH
```

To View Tracing Status:

- D TRACE, WTR=AESWRT Verify that the external writer is active
- D TCPIP, , NETSTAT, DE Verify that TrRecCnt is non-zero and incrementing









z/OS CTRACE: SYSTCPOT



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- OSA-Express2 Network Traffic Analyzer (OSAENTA)
 - Trace packets to a host attached to an OSA-Express2.
 - The host can be an LPAR with **z/OS**, **z/VM** or **Linux**.
 - The trace function is controlled by z/OS Communication Server, while the data is collected in the OSA at the network port.

• Pre-Reqs:

- Install the required PTFs for z/OS V1R8 (APAR PK36947).
- Install the microcode for the OSA (2094DEVICE PSP and the 2096DEVICE PSP).
- Update the OSA using the Hardware Management Console (HMC) to: Define more data devices to systems that will use the trace function. Set the security for the OSA:

LOGICAL PARTITION - Only packets from the LPAR CHPID - All packets using this CHPID

 Verify the TRLE definitions for the OSA that it has one DATAPATH address available for tracing. Note that two DATAPATH addresses are required – one for data transfers and the other for trace data.

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z/OS CTRACE: SYSTCPOT

• To Start Tracing:

TRACE CT,WTRSTART=AESWRT
V TCPIP,,OSAENTA,PORTNAME=<port>,CLEAR
V TCPIP,,OSAENTA,PORTNAME=<port>,ON,NOFILTER=ALL
TRACE CT,ON,COMP=SYSTCPOT,SUB=(TCPIP),PARM=CTAESPRM

• To Stop Tracing:

V TCPIP,, **OSAENTA**, PORTNAME=<port>, OFF TRACE CT, OFF, COMP=**SYSTCPOT**, SUB=(TCPIP) TRACE CT, WTRSTOP=**AESWRT**, FLUSH

• To View Tracing Status:

D TRACE, WTR=AESWRT

Verify that the external writer is active







z/OS CTRACE: SYSTCPOT

- To View Tracing Status (continued):
- D TCPIP,,NETSTAT,DE

OSA-EXPRESS NETWORK TRAFFIC ANALYZER INFORMATION:

OSA PORTNAME:	DR281920	OSA DEVSTATUS:	REAI	DY
OSA INTFNAM	E: EZANTADR281920	OSA INTESTATUS:	REAI	DY
OSA SPEED:	1000	OSA AUTHORIZATI	ON: LOG	ICAL PARTITION
OSAENTA CUMU	ULATIVE TRACE STAT	ISTICS:		
DATAMEGS:	1	FRAMES:		3625
DATABYTES	: 1641283	FRAMESDIS	CARDED:	0
FRAMESLOS	T: 0			
OSAENTA ACT	IVE TRACE STATISTI	CS:		
DATAMEGS:	0	FRAMES:		23
DATABYTES	: 6148	FRAMESDIS	CARDED:	0
FRAMESLOS	T: 0	TIMEACTIV	Е:	2
OSAENTA TRAG	CE SETTINGS:	STATUS: ON		
DATAMEGSL	IMIT: 2147483647	FRAMESLIM	IT:	2147483647
ABBREV:	480	TIMELIMIT	:	10080
DISCARD:	NONE			
OSAENTA TRAC	CE FILTERS:	NOFILTER: A	LL	
DEVICEID:	*			
MAC:	*			
VLANID:	*			
ETHTYPE:	*			
IPADDR:	*			
PROTOCOL:	*			
PORTNUM:	*			

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z/VM:

- To enable the trace:
 - NETSTAT OBEY PACKETTRACESIZE 256
 - NETSTAT OBEY TRACEONLY ETH0 ENDTRACEONLY
- To start data collection:
 - TRSOURCE ID TCP TYPE GT BLOCK FOR USER tcpip_userid
 - TRSOURCE ENABLE ID TCP
- To stop data collection:
 - NETSTAT OBEY PACKETTRACESIZE 0
 - NETSTAT OBEY TRACEONLY ENDTRACEONLY
 - TRSOURCE DISABLE ID TCP
- To analyze a TRF trace file:
 - IPFORMAT command
 - Use the TRF2TCPD utility to convert the TRF file to pcap (tcpdump) format





Know Your Protocols and Applications - TCP

TCP Functions

- Establish Connections
- Manage Connections
- Terminate Connections
- Handling and Packaging Data
- Transferring Data
- Providing Reliability
- Flow Control and Congestion Avoidance





TCP Fundamentals

- It Started as NCP Network Control Protocol and Then Became Transmission Control <u>Program</u>
 - Sorta like TCP and IP combined RFC 675
- Improved and split into TCP (Transmission Control <u>Protocol</u>) and IP (Internet Protocol) – RFC 793
- Reliable Transportation of Data Over a Network
- Sliding Window Acknowledgement A method used by TCP to manage the reliability and the rate of the data transmission
- Control bits ACK, PSH, SYN, FIN, RST, URG
- Nagel Algorithm to prevent "send-side silly window syndrome"
 - Datagrams with small amounts of data where the header is larger than the payload







TCP Codes Explained

- ACK Acknowledge receipt of the packet
- PSH Push Send the data immediately
- SYN Synchronize Establish a connection
- FIN Finish Terminate the connection
- RST Reset See a Lot of These There Is a PROBLEM!
- URG Urgent Send It in a Hurry!







- Advertised window size This field contains the amount of data that may be transmitted into the buffer.
- Sequence number Identifies the first byte of data in this segment.
- Acknowledgment number Identifies the next byte of data that a recipient is expecting to receive.
- With this information, a sliding-window protocol is implemented.





• Transmit categories

- 1. Bytes Sent And Acknowledged
- 2. Bytes Sent But Not Yet Acknowledged
- 3. Bytes Not Yet Sent For Which Recipient Is Ready
- 4. Bytes Not Yet Sent For Which Recipient Is Not Ready

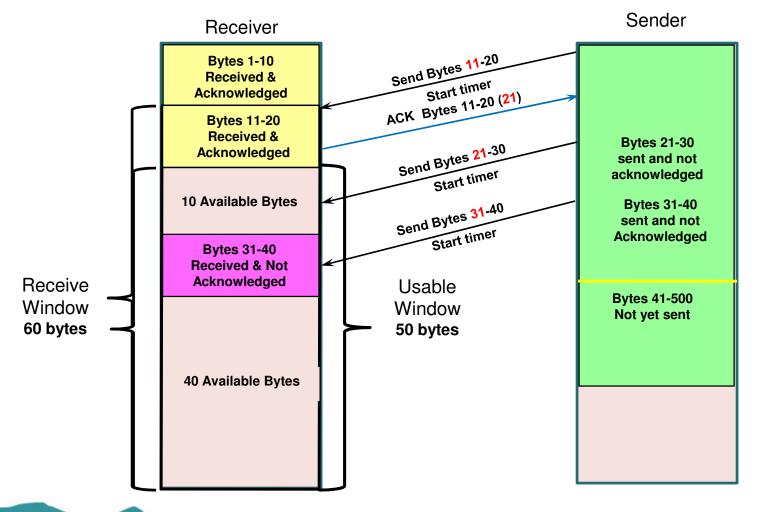
Receive categories

- 1. Bytes Received And Acknowledged. This is the receiver's complement to Transmit Categories #1 and #2.
- 2. Bytes Not Yet Received For Which Recipient Is Ready. This is the receiver's complement to Transmit Category #3.
- 3. Bytes Not Yet Received For Which Recipient Is Not Ready. This is the receiver's complement to Transmit Category #4.





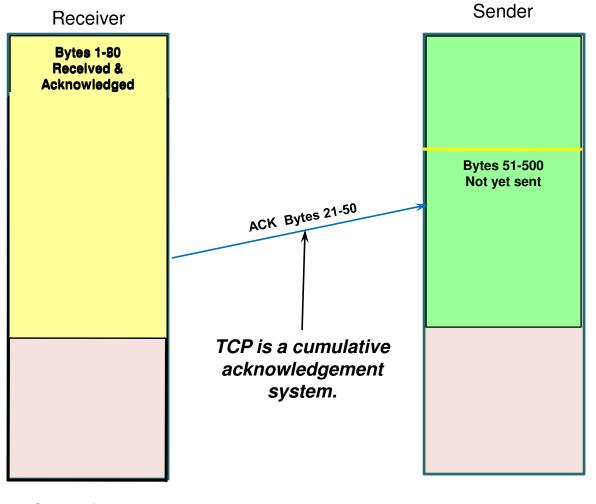






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TCP Sequence of Events

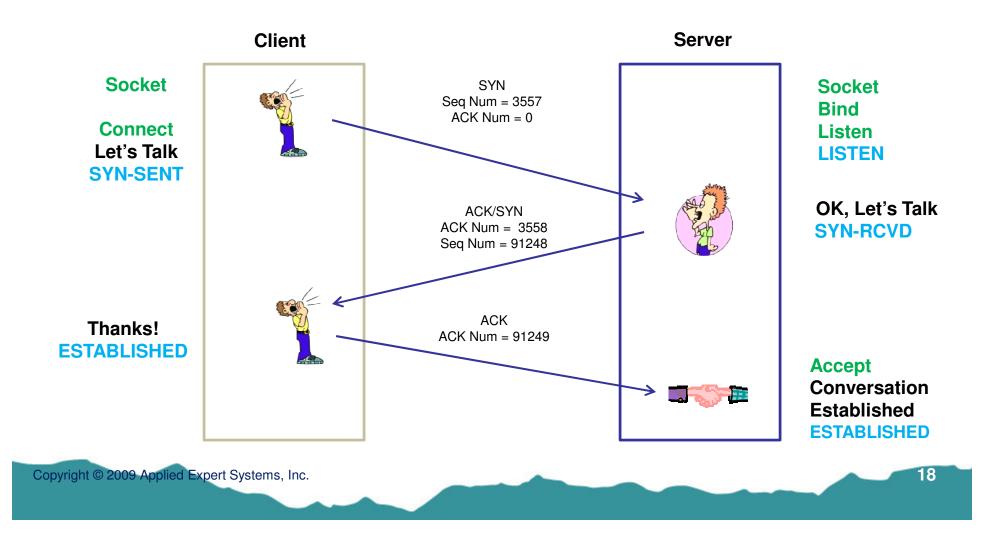
- Establishing a connection
- Data transfer
- Termination





Establishing a Connection The 3 Way Handshake





Establishing a Connection The 3 Way Handshake

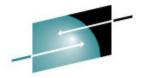


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RE

sQ	uery Builder Packet S	ummary Pa	acket Details Se	equence of Execution	Response	Fime Summary Exception Report						
ket Su	ummary											
	Timestamp	Datagram Size	Local IP	Rmt. IP	Protocol	Meesages Co	onnection	Triplet	Port	Seq. Number	Ack. Number	Window Size
	18:15:24:5497 GMT	48	137.72.43.117	137.72.43.207	TCP	SYN		-	pntrol	250971783	0	65535
	18:15:24:5517 GMT	44	137.72.43.207	137.72.43.117	TCP	ACK SYN		tp control	4408	3598076463	250971 84	32768
	18:15:24:5518 GMT	40	137.72.43.117	137.72.43.207	TCP	АСК		4408	ftp control	250971784	3598076464	95595
	18:15:24:6762 GMT	114	137.72.43.207	137.72.43.117	TCP	ACK PSH http reply code 220	1	tp control	4408	3598076464	250971784	32768
	18:15:24:8321 GMT	40	137.72.43.117	137.72.43.207	TCP	ACK		4408	ftp control	250971784	359807	65461
	18:15:24:8348 GMT	74	137.72.43.207	137.72.43.117	TCP	ACK PSH : ftp reply code 220	1	tp control	4408	3598		768
	18:15:25:0328 GMT	40	137.72.43.117	137.72.43.207	TCP	ACK		4408	ftp control	2509 🛛 🚺	lindow	427
	18:15:27:7580 GMT	54	137.72.43.117	137.72.43.207	TCP	ACK PSH : ftp command USER		4408	ftp control	2509	Size	427
2	18:15:27:7708 GMT	67	137.72.43.207	137.72.43.117	TCP	ACK PSH : ftp reply code 331	1	tp control	4408	3598	Size	754
}	18:15:27:9421 GMT	40	137.72.43.117	137.72.43.207	TCP	ACK		4408	ftp control	250971790	3330070333	65400
)	18:15:31:2932 GMT	52	137.72.43.117	137.72.43.207	TCP	ACK PSH : ftp command PASS		4408	ftp control	250971798	3598076599	65400
	18:15:31:5182 GMT	40	137.72.43.207	137.72.43.117	TCP	ACK PSH	1	tp control	4408	3598076599	250971810	32756
2	18:15:31:6591 GMT	101	137.72.43.207	137.72.43.117	TCP	ACK PSH : ftp reply code 230	1	tp control	4408	3598076599	250971810	32756
3	18:15:31:8546 GMT	40	137.72.43.117	137.72.43.207	TCP	ACK		4408	ftp control	250971810	3598076660	65339
3	18:15:34:4688 GMT	48	137.72.43.117	137.72.43.207	TCP	ACK PSH : ftp command TYPE		4408	ftp control	250971810	3598076660	65339
9	18:15:34:4737 GMT	74	137.72.43.207	137.72.43.117	TCP	ACK PSH : ftp reply code 200	1	tp control	4408	3598076660	250971818	32760
)	18:15:34:6635 GMT	40	137.72.43.117	137.72.43.207	TCP	АСК			ftp control	250971818		65305
4	18:15:39:5635 GMT	66	137.72.43.117	137.72.43.207	TCP	ACK PSH : ftp comm			ftp control	250971819	3598076694	65305
5	18:15:39:5687 GMT	62	137.72.43.207	137.72.43.117	TCP	ACK PSH : ftp reply C SEC	& ACK #	°s	4408	3598076694	250971844	32742
6	18:15:39:5703 GMT	54	137.72.43.117	137.72.43.207	TCP	ACK PSH : ftp comm			ftp control	250971844	3598076716	65283
7	18:15:39:5915 GMT	60	137.72.43.207	137.72.43.117	TCP	SYN				3598141671	0	32763
}	18:15:39:5923 GMT	60	137.72.43.117	137.72.43.207	TCP	ACK SYN		4410	ftp d <mark>a</mark> ta	1803247841	3598141672	65535
9	18:15:39:5953 GMT	52	137.72.43.207	137.72.43.117	TCP	ACK		ftp data	4410	3598141672	1803247842	32768
)	18:15:39:6487 GMT	90	137.72.43.207	137.72.43.117	TCP	ACK PSH : ftp reply code 125	t	tp control	4408	2598076716	250971858	32754
	18:15:39:6571 GMT	1500	137.72.43.207	137.72.43.117	TCP	ACK		ftp data	4410	3598141672	1803247842	32768
2	18:15:39:6574 GMT	1500	137.72.43.207	137.72.43.117	TCP	ACK		ftp data	4410	3598143120	1803247842	32768
3	18:15:39:6574 GMT	52	137.72.43.117	137.72.43.207	TCP	ACK		4410	ftp data	1803247842	3598144568	62639
ŀ	18:15:39:6574 GMT	1500	137.72.43.207	137.72.43.117	TCP	ACK PSH		ftp data	4410	3598144568	1803247842	32768
5	18:15:39:6576 GMT	52	137.72.43.117	137.72.43.207	TCP	ACK		4410	ftp data	1803247842	3598146016	64951
6	18:15:39:6604 GMT	1500	137.72.43.207	137.72.43.117	TCP	ACK		ftp data	4410	3598146016	1803247842	32768
r	18:15:39:6606 GMT	1500	137.72.43.207	137.72.43.117	TCP	ACK		ftp data	4410	3598147464	1803247842	32768

Establishing a Connection Packet Details



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Packet Details						
Packet ID : 118						
Time : 1/17/2008 17:						
CTE Format ID : IPv4	/6 Packet Trace (P	THIdPkt) (4)				
PTHDR T Header						
Device Type : Ethern	et					
Link Name : ETH1						
Flags : IP packet wa						
IP Packet Length : 4						
IP Source: 137.72.43						
Source Port : 2259		-				
TCB Address : 0x0 ASID : 0x34		SEQ. Number				
ASID : 0x34 Trace Count : 862264						
Trace count : 062264	° /					
IP Version 4						
Source : 137.72.43	.117 Remote :	137.72.43.207				
Protocol : TCP						
Datagram Length : 48						
Flags : Don't Fragme	nt Fragment	Offset : 0				
TCP Header Info Source Port : 2259 ,	Panata Bant - 2	1 ftm gamtural	TOP	leader		
Seq. Number : 366559	4626 Ack. Numb	ar : 0	1011			
	lags : SYN	· · · · · · · · · · · · · · · · · · ·				
	K					
ľ ľ						
		\prec	\mathbf{i}			
			ACK Num			
				her		

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Data Transfer



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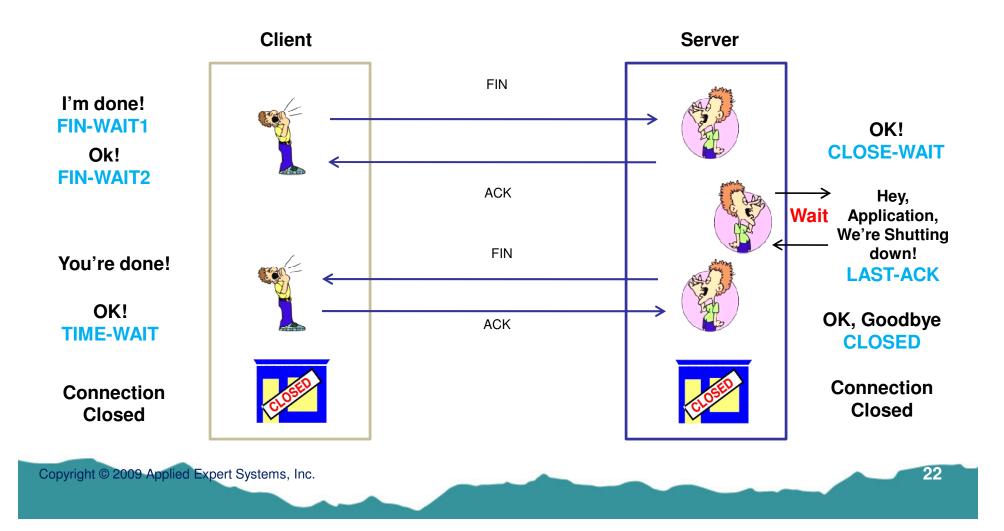
. of Exe	ecution												
al IP:	137.72.43.207	Remote IP:	137.7	72.43.117 Protocol:	TCP	Sessions	s Count : 2						
	Timestamp	Elapse Time (hh:mm:ss.tttt)	Datagram Size	Messages			Local Port	Direction	Rmt. Port	Seq. Number	Ack. Number	Window Size	
	17:58:55:0072 GMT	00:00:00:0000	60	SYN			ftp data	>	2261	3004779	0	32768	
	17:58:55:0077 GMT	00:00:00:0005	60	ACK SYN			ftp data	<	2261	2375637840	3004780	65535	
	17:58:55:0109 GMT	00:00:00:0032	52	ACK			ftp data	>	2261	3004780	2375637841	32768	
	17:58:55:0709 GMT	00:00:00:0600	1500	ACK			ftp data	>	2261	3004780	2375637841	32768	
	17:58:55:0712 GMT	00:00:00:0003	1500	ACK			ftp data	>	2261	3006228	2375637841	32768	
	17:58:55:0712 GMT	00:00:00:0000	52	ACK			ftp data	<	2261	2375637841	3007676	62639	
	17:58:55:0712 GMT	00:00:00:0000	1500	ACK PSH			ftp data	>	2261	3007676	2375637841	32768	
	17:58:55:0714 GMT	00:00:00:0002	52	Leave			41	<	2261	2375637841	3009124	64951	
7	17:58:55:0749 GMT	00:00:00:0035	1500	Ouc	hΙΛ			>	2261	3009124	2375637841	32768	
}	17:58:55:0752 GMT	00:00:00:0003	1500	Ouc	11: A			>	2261	3010572	2375637841	32768	
Э	17:58:55:0753 GMT	00:00:00:0001	52	Detrese		: I		<	2261	2375637841	3012020	62055	
D	17:58:55:0753 GMT	00:00:00:0000	1500	Retransr	niss	ION!		>	2261	3012020	2375637841	32768	
1	17:58:55:0753 GMT	00:00:00:0000	1500	1				>	2261	3013468	2375637841	32768	
2	17:58:55:0753 GMT	00:00:00:0000	52	ACK			ftp data	<	2261	2375637841	3014916	59159	
3	17:58:55:0754 GMT	00:00:00:0001	1500	ACK PSH			ftp date	>	2261	3014916	2375637841	32768	
4	17:58:55:0755 GMT	00:00:00:0001	52	ACK			ftp data	<	2261	2375637841	3016364	62055	
5	17:58:55:0757 GMT	00:00:00:0002	52	ACK			ftp data	<	2201	2375637841	3016364	65535	
6	17:58:55:0785 GMT	00:00:00:0028	1500	ACK				>	2261	3016364	2375637941	32768	
7	17:58:55:0787 GMT	00:00:00:0002	1500	ACK	TC	CP pai	'm	>	2261	3017812	2375637841	32768	
8	17:58:55:0788 GMT	00:00:00:0001	52	ACK				<	2261	2375637841	3019260	62639	
9	17:58:55:0788 GMT	00:00:00:0000	1500	ACK	limi	ts bui	rsts	>	2261	3019260	2375637841	32768	
:0	17:58:55:0789 GMT	00:00:00:0001	1500	ARK	1		-00	>	2261	3020708	2375637841	32768	
31	17:58:55:0789 GMT	00:00:00:0000	52	АСК		two 15		<	2261	2375637841	3022156	59743	
2	17:58:55:0790 GMT	00:00:00:0001	52	ACK	byte	e pacł	ote	<	2261	2375637841	3022156	63503	
3	17:58:55:0791 GMT	00:00:00:0001	1500	ACK	byte	pace		>	2261	3022156	2375637841	32768	
4	17:58:55:0791 GMT	00:00:00:0000	1500	ACK			ftp data	>	2261	3023604	2375637841	32768	
5	17:58:55:0791 GMT	00:00:00:0000	52	ACK			ftp data	<	2261	2375637841	3025052	60607	
6	17:58:55:0793 GMT	00:00:00:0002	1500	ACK			ftp data	>	2261	3025052	2375637841	32768	
37	17:58:55:0794 GMT	00:00:00:0001	1500	ACK PSH			ftp data	>	2261	3026500	2375637841	32768	

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Connection Termination

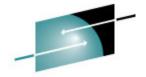




Connection Termination

cket Si	ummary											
)	Timestamp	Datagram Size	Local IP	Rmt. IP	Protocol	Messages	Local Port	Rmt. Port	Seq. Number	Ack. Number	Window Size	
39	18:15:39:7282 GMT	1500	137.72.43.207	137.72.43.117	TCP	ACK	ftp data	4410	3598481056	1803247842	32768	П
10	18:15:39:7283 GMT	52	137.72.43.117	137.72.43.207	TCP	ACK	4410	ftp data	1803247842	3598482504	59743	٦
1	18:15:39:7283 GMT	1500	137.72.43.207	137.72.43.117	TCP	ACK	ftp data	4410	3598482504	1803247842	32768	٦
2	18:15:39:7283 GMT	1500	137.72.43.207	137.72.43.117	TCP	ACK	ftp data	4410	3598483952	1803247842	32768	٦
3	18:15:39:7283 GMT	52	137.72.43.117	137.72.43.207	TCP	ACK	4410	ftp data	1803247842	3598485400	56847	٦
4	18:15:39:7285 GMT	1500	137.72.43.207	137.72.43.117	TCP	ACK	ftp data	4410	3598485400	1803247842	32768	٦
5	18:15:39:7286 GMT	52	137.72.43.117	137.72.43.207	TCP	ACK	4410	ftp data	1803247842	3598486848	59159	Γ
6	18:15:39:7287 GMT	1500	137.72.43.207	137.72.43.117	TCP	ACK	ftp data	4410	3598486848	1803247842	32768	
7	18:15:39:7287 GMT	1500	137.72.43.207	137.72.43.117	TCP	ACK	ftp data	4410	3598488296	1803247842	32768	
8	18:15:39:7287 GMT	52	137.72.43.117	137.72.43.207	TCP	ACK	4410	ftp data	1803247842	3598489744	56263	٦
9	18:15:39:7288 GMT	1500	137.72.43.207	137.72.43.117	TCP	ACK	ftp data	4410	3598489744	1803247842	32768	
0	18:15:39:7290 GMT	1500	137.72.43.207	137.72.43.117	TCP	АСК	ftp data	4410	3598491192	1803247842	32768	
1	18:15:39:7290 GMT	52	137.72.43.117	137.72.43.207	TCP	ACK Disconnect	4410	ftp data	1803247842	3598492640	53367	
2	18:15:39:7291 GMT	1500	137.72.43.207	137.72.43.117	TCP	ACK Sequence	ftp data	4410	3598492640	1803247842	32768	
3	18:15:39:7292 GMT	1396	137.72.43.207	137.72.43.117	TCP	ACK	ftp data	4410	3598494088	1803247842	32768	
4	18:15:39:7292 GMT	52	137.72.43.117	137.72.43.207	TCP	АСК	4410	ftp data	1803247842	3598495432	50575	
5	18:15:39:7295 GMT	52	137.72.43.117	137.72.43.207	TCP	АСК	4410	ftp data	1803247842	3598495432	56951	
6	18:15:39:7300 GMT	52	137.72.43.117	137.72.43.207	TCP	ACK	4410	ftp data	1803247842	3598495432	65535	
7	18:15:39:7447 GMT	52	137.72.43.207	137.72.43.117	TCP	ACK PSH FIN	ftp data	4410	3598495432	1803247842	32768	
8	18:15:39:7450 GMT	52	137.72.43.117	137.72.43.207	T CP	ACK	4410	ftp data	1803247842	3598495433	65535	
9	18:15:39:7454 GMT	52	137.72.43.117	137.72.43.207	ТСР	ACK FIN	4410	ftp data	1803247842	3598495433	65535	
0	18:15:39:7491 GMT	52	137.72.43.207	137.72.43.117	TCP	ACK PSH	ftp data	4410	3598495433	1803247843	32768	
1	18:15:39:7799 GMT	40	137.72.43.117	137.72.43.207	TCP	ACK	4408	ftp control	250971858	3598076766	65233	
2	18:15:39:7816 GMT	78	137.72.43.207	137.72.43.117	TCP	ACK PSH : ftp reply code 250	ftp control	4408	3598076766	250971858	32754	
4	18:15:39:9804 GMT	40	137.72.43.117	137.72.43.207	TCP	ACK	4408	ftp control	250971858	3598076804	65195	
6	18:15:41:6117 GMT	46	137.72.43.117	137.72.43.207	TCP	ACK PSH : ftp command QUIT	4408	ftp control	250971858	3598076804	65195	
7	18:15:41:6164 GMT	77	137.72.43.207	137.72.43.117	TCP	ACK PSH : ftp reply code 221	ftp control	4408	3598076804	250971864	32762	
8	18:15:41:6172 GMT	40	137.72.43.117	137.72.43.207	TCP	ACK FIN	4408	ftp control	250971864	3598076841	65158	
9	18:15:41:6191 GMT	40	137.72.43.207	137.72.43.117	TCP	ACK PSH	ftp control	4408	3598076842	250971865	32762	
0	18:15:41:6195 GMT	40	137.72.43.207	137.72.43.117	TCP	ACK PSH FIN	ftp control	4408	3598076841	250971864	32762	

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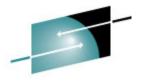
Technology - Connections - Results

FTP Diagnosis

Traces Query Builder Packet Summary Packet Details Sequence of Execution Response Time Summary Exception Report

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Packet	Summary				a).				8 8		8
D	Timestamp	Datagram Size	Local IP	Rmt. IP	Protocol	Messages	Local Port	Rmt. Port	Seq. Number	Ack. Number	Window Size
1	02:35:10:5649 GMT	78	137.72.43.45	137.72.43.255	UDP		137	137			
2	02:35:11:2518 GMT	1500	137.72.43.207	137.72.43.142	TCP	ACK : telnet : tn3270e data header	telnet	1215	424249748	4206849998	32760
3	02:35:11:2688 GMT	136	137.72.43.207	137.72.43.142	TCP	ACK PSH : telnet : 96 bytes of telnet data	telnet	1215	424251208	4206849998	32760
4	02:35:11:2712 GMT	40	137.72.43.142	137.72.43.207	TCP	ACK	1215	telnet	4206849998	424251304	63748
5	02:35:11:2713 GMT	40	137.72.43.142	137.72.43.207	TCP	ACK	1215	telnet	4206849998	424251304	64240
6	02:35:11:2775 GMT	78	137.72.43.45	137.72.43.255	UDP		137	137			0
7	02:35:11:6239 GMT	71	137.72.43.207	137.72.43.207	UDP	SNMP : Community - public(v1) : pdu -	14280	snmp ctrl			
8	02:35:11:6245 GMT	56	137.72.43.207	137.72.43.207	ICMP	Destination Unreachable : Port unreachable	0	0			
9	02:35:12:0784 GMT	48	137.72.43.142	137.72.43.207	TCP	ACK PSH : telnet : tn3270e data header	1215	telnet	4206849998	424251304	64240
10	02:35:12:0791 GMT	40	137.72.43.207	137.72.43.142	TCP	ACK PSH	telnet	1215	424251304	4206850006	32760
11	02:35:12:7799 GMT	1453	137.72.43.143	137.72.43.255	UDP		6646	6646	(
12	02:35:12:7813 GMT	1453	137.72.43.142	137.72.43.255	UDP		6646	6646			
13	02:35:13:7644 GMT	52	137.72.43.137	137.72.43.207	TCP	SYN	10432	ftp control	1257181311	0	65535
14	02:35:13:7650 GMT	48	137.72.43.207	137.72.43.137	TCP	ACK SYN	ftp control	10432	452077195	1257181312	32768
15	02:35:13:7659 GMT	40	137.72.43.137	137.72.43.207	TCP	АСК	10432	ftp control	1257181312	452077196	64240
16	02:35:13:8898 GMT	114	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 220	ftp control	10432	452077196	1257181312	32768
17	02:35:13:9114 GMT	1453	137.72.43.108	137.72.43.255	UDP		6646	6646			
18	02:35:14:0430 GMT	40	137.72.43.137	137.72.43.207	TCP	АСК	10432	ftp control	1257181312	452077270	64221
19	02:35:14:0435 GMT	74	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 220	ftp control	10432	452077270	1257181312	32768
20	02:35:14:2617 GMT	40	137.72.43.137	137.72.43.207	TCP	ACK	10432	ftp control	1257181312	452077304	64213
21	02:35:14:3524 GMT	71	137.72.43.207	137.72.43.207	UDP	SNMP : Community - public(v1) : pdu - GetRequest	14278	snmp ctrl			
22	02:35:14:3531 GMT	56	137.72.43.207	137.72.43.207	ICMP	Destination Unreachable : Port unreachable	0	0			
23	02:35:16:7560 GMT	71	137.72.43.207	137.72.43.207	UDP	SNMP : Community - public(v1) : pdu -	14282	snmp ctrl			
24	02:35:16:7567 GMT	56	137.72.43.207	137.72.43.207	ICMP	Destination Unreachable : Port unreachable	0	0			
25	02:35:18:1661 GMT	54	137.72.43.137	137.72.43.207	TCP	ACK PSH : ftp command USER	10432	ftp control	1257181312	452077304	64213



Technology - Connections - Results

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FTP Diagnosis – zoom in on FTP ports: Control connection vs. Data connection

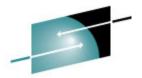


Technology · Connections · Results

aces Q Packet S	uery Builder Packet Si ummary	ummary Pa	icket Details Seq	uence of Execution	Response I	ime Summary Exception Report					
ID	Timestamp	Datagram Size	Local IP	Rmt. IP	Protocol	Messages	Local Port	Rmt. Port	Seq. Number	Ack. Number	Window Size
13	02:35:13:7644 GMT	52	137.72.43.137	137.72.43.207	TCP	SYN	10432	ftp control	1257181311	0	65535
14	02:35:13:7650 GMT	48	137.72.43.207	137.72.43.137	TCP	ACK SYN	ftp control	10432	452077195	1257181312	32768
15	02:35:13:7659 GMT	40	137.72.43.137	137.72.43.207	TCP	ACK	10432	ftp control	1257181312	452077196	64240
16	02:35:13:8898 GMT	114	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 220	ftp control	10432	452077196	1257181312	32768
18	02:35:14:0430 GMT	40	137.72.43.137	137.72.43.207	TCP	ACK	10432	ftp control	1257181312	452077270	64221
19	02:35:14:0435 GMT	74	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 220	ftp control	10432	452077270	1257181312	32768
20	02:35:14:2617 GMT	40	137.72.43.137	137.72.43.207	TCP	ACK	10432	ftp control	1257181312	452077304	64213
25	02:35:18:1661 GMT	54	137.72.43.137	137.72.43.207	TCP	ACK PSH : ftp command USER	10432	ftp control	1257181312	452077304	64213
26	02:35:18:1790 GMT	67	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 331	ftp control	10432	452077304	1257181326	32754
27	02:35:18:3075 GMT	40	137.72.43.137	137.72.43.207	TCP	ACK	10432	ftp control	1257181326	452077331	64206
33	02:35:20:6157 GMT	55	137.72.43.137	137.72.43.207	TCP	ACK PSH : ftp command PASS	10432	ftp control	1257181326	452077331	64206
34	02:35:20:8732 GMT	40	137.72.43.207	137.72.43.137	TCP	ACK PSH	ftp control	10432	452077331	1257181341	32753
36	02:35:21:3641 GMT	101	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 230	ftp control	10432	452077331	1257181341	32753
37	02:35:21:4799 GMT	40	137.72.43.137	137.72.43.207	TCP	АСК	10432	ftp control	1257181341	452077392	64191
41	02:35:23:5899 GMT	48	137.72.43.137	137.72.43.207	TCP	ACK PSH : ftp command TYPE	10432	ftp control	1257181341	452077392	64191
42	02:35:23:5935 GMT	83	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 200	ftp control	10432	452077392	1257181349	32760
43	02:35:23:7760 GMT	40	137.72.43.137	137.72.43.207	TCP	ACK	10432	ftp control	1257181349	452077435	64180
61	02:35:29:5343 GMT	67	137.72.43.137	137.72.43.207	TCP	ACK PSH : ftp command PORT	10432	ftp control	1257181349	452077435	64180
62	02:35:29:5379 GMT	V 62	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 200	ftp control	10432	452077435	1257181376	32741
65	02:35:30:3898 GMT	62	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 200	ftp control	10432	452077435	1257181376	32741
68	02:35:32:1407 GMT	62	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 200	ftp control	10432	452077435	1257181376	32741
74	02:35:35:5118 GMT	62	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 200	ftp control	10432	452077435	1257181376	32741
75	02:35:42:2300 GMT	62	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 200	ftp control	10432	452077435	1257181376	32741
99	02:35:55:6398 GMT	62	137.72.43.207	137.72.43.137	тср	ACK PSH : ftp reply code 200	ftp control	10432	452077435	1257181376	32741
166	02:36:22:7005 GMT	62	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 200	ftp control	10432	452077435	1257181376	32741
257	02:37:16:9704 GMT	62	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 200	ftp control	10432	452077435	1257181376	32741

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FTP Diagnosis – Analyze the PORT command



SHARE

Technology - Connections - Results Traces Query Builder Packet Summary Packet Details Sequence of Execution Response Time Summary Exception Report Packet Details Packet Details Hex Decode Packet Details Packet ID : 61 Time : 2/28/2009 02:35:29:5343 GMT CTE Format IR : IPv4/6 Packet Trace (PTHIdPkt) (4) Ьŝ PTHDR_T Header Device Type : Ethernet Link Name : ETH1 Flags : Record Size adjust by +1 IP packet was received IP Packet Length : 67 bytes IP Source: 137.72.43.137 IP Remote: 137.72.43.207 Source Port : 10432 Remote Port : 21 TCB Address : 0x0 ASID : 0x35 Trace Count : 191128 IP Version 4 Source : 137.72.43.137 Remote : 137.72.43.207 Protocol : TCP Datagram Length : 67 Flags : Don't Fragment Fragment Offset : 0 TCP Header Info Source Port : 10432 Remote Port : 21 ftp control Seq. Number : 1257181349 Ack. Number : 452077435 Window : 64180 Flags : ACK PSH FTP Data Command : PORT Parameters : 137,72,43,137,40,196

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FTP Diagnosis – Analyze the PORT command continued

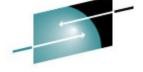


- Specifies that the FTP Server will initiate the data connection
- Client's IP Address: 137.72.43.137
- Client's Port: 40 * 256 + 196 = 10436
- Expect to see a SYN packet:
 - from server (137.72.43.207)
 - to client (137.72.43.137)





FTP Diagnosis – check the equivalent Sniffer trace



Technology - Connections - Results

RE

acket S	ummary										
ID	Timestamp	Datagram Size	Local IP	Rmt. IP	Protocol	Messages	Local Port	Rmt. Port	Seq. Number	Ack. Number	Window Size
10	02:42:00:5115 GMT	52	137.72.43.137	137.72.43.207	тср	SYN	10432	ftp control	1257181311	0	65535
11	02:42:00:5130 GMT	48	137.72.43.207	137.72.43.137	TCP	ACK SYN	ftp control	10432	452077195	1257181312	32768
12	02:42:00:5130 GMT	40	137.72.43.137	137.72.43.207	TCP	ACK	10432	ftp control	1257181312	452077196	64240
13	02:42:00:6380 GMT	114	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 220	ftp control	10432	452077196	1257181312	32768
14	02:42:00:7886 GMT	40	137.72.43.137	137.72.43.207	TCP	ACK	10432	ftp control	1257181312	452077270	64221
15	02:42:00:7916 GMT	74	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 220	ftp control	10432	452077270	1257181312	32768
16	02:42:01:0073 GMT	40	137.72.43.137	137.72.43.207	TCP	ACK	10432	ftp control	1257181312	452077304	64213
17	02:42:04:9129 GMT	54	137.72.43.137	137.72.43.207	TCP	ACK PSH : ftp command USER	10432	ftp control	1257181312	452077304	64213
18	02:42:04:9278 GMT	67	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 331	ftp control	10432	452077304	1257181326	32754
19	02:42:05:0542 GMT	40	137.72.43.137	137.72.43.207	TCP	ACK	10432	ftp control	1257181326	452077331	64206
20	02:42:07:3607 GMT	55	137.72.43.137	137.72.43.207	TCP	ACK PSH : ftp command PASS	10432	ftp control	1257181326	452077331	64206
21	02:42:07:6216 GMT	40	137.72.43.207	137.72.43.137	TCP	ACK PSH	ftp control	10432	452077331	1257181341	32753
22	02:42:08:1125 GMT	101	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 230	ftp control	10432	452077331	1257181341	32753
23	02:42:08:2261 GMT	40	137.72.43.137	137.72.43.207	TCP	ACK	10432	ftp control	1257181341	452077392	64191
24	02:42:10:3368 GMT	48	137.72.43.137	137.72.43.207	TCP	ACK PSH : ftp command TYPE	10432	ftp control	1257181341	452077392	64191
25	02:42:10:3419 GMT	83	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 200	ftp control	10432	452077392	1257181349	32760
26	02:42:10:5229 GMT	40	137.72.43.137	137.72.43.207	TCP	ACK	10432	ftp control	1257181349	452077435	64180
30	02:42:16:2812 GMT	67	137.72.43.137	137.72.43.207	TCP	ACK PSH : ftp command PORT	10432	ftp control	1257181349	452077435	64180
31	02:42:16:2865 GMT	62	137.72.43.207	137.72.43.137	TCP	ACK PSH : ftp reply code 200	ftp control	10432	452077435	1257181376	32741



FTP Diagnosis



Sniffer trace shows the PORT command was sent to the server but there was no SYN packet coming in – SYN packet was "lost"

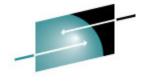
Might be related to firewall issues - check firewall setting, FTP.DATA and TCP PROFILE settings.

Passive FTP:

- Client initiates the data connection.
- Check to reply to the PASV command to determine the IP address and Port number of the server for the data connection.

FTP Diagnosis – Passive FTP

Traces Query Builder Packet Summary Packet Details Sequence of Execution Response Time Summary Exception Report Packet Summary Datagram Ack. Window Seq. D Rmt. IP Timestamp Local IP Protocol Messages Local Port Rmt. Port Size Number Number Size 137.72.43.207 ACK PSH : ftp command TYPE 3883430947 617330248 64154 730 02:42:16:2097 GMT 48 137.72.43.137 TCP 21157 fto control 731 02:42:16:2136 GMT 83 137.72.43.207 137.72.43.137 TCP ACK PSH : ftp reply code 200 21157 617330248 3883430955 32760 ftp control 732 02:42:16:2142 GMT 46 137.72.43.137 137.72.43.207 TCP ACK PSH : ftp command PASV 21157 ftp control 3883430955 617330291 64143 733 02:42:16:2207 GMT 89 137.72.43.207 137.72.43.137 TCP ACK PSH : ftp reply code 227 21157 617330291 3883430961 32762 ftp control 734 02:42:16:2223 GMT 46 137.72.43.137 137.72.43.207 TCP ACK PSH : ftp command LIST 3883430961 617330340 64131 21157 ftp control 735 02:42:16:2234 GMT 52 137.72.43.137 137.72.43.207 TCP SYN 21158 3679 3534575276 65535 02:42:16:2331 GMT 48 137.72.43.207 137.72.43.137 TCP ACK SYN 21158 617396255 3534575277 32768 736 3679 737 ACK 02:42:16:2331 GMT 40 137.72.43.137 137.72.43.207 TCP 21158 3679 3534575277 617396256 64240 738 02:42:16:2799 GMT 137.72.43.207 137.72.43.137 TCP ACK PSH : ftp reply code 125 21157 617330340 3883430967 32762 61 ftp control 739 02:42:16:4079 GMT ACK 3883430967 617330361 40 137.72.43.137 137.72.43.207 TCP 21157 ftp control 64126 ACK 740 02:42:16:4465 GMT 1500 137.72.43.207 137.72.43.137 TCP 3679 21158 617396256 3534575277 32768 741 02:42:16:4467 GMT 1457 137.72.43.207 137.72.43.137 TCP ACK PSH 3679 21158 617397716 3534575277 32768 742 02.)2:16:4468 GMT 137.72.43.137 TCP ACK 3534575277 617399133 63520 40 137.72.43.207 21158 3679 743 02:42:16:4468 GMT 40 137.72.43.137 137.72.43.207 TCP ACK 21158 3679 3534575277 617399133 64240 744 02:42:16:4491 GMT 40 137.72.43.207 137.72.43.137 TCP ACK PSH FIN 3679 21158 617399133 353457527 32768 745 02:42:16:4493 GMT 40 137.72.43.137 137.72.43.207 TCP ACK 21158 3679 3534575277 617399134 64240 746 02:42:16:4495 GMT 40 137.72.43.137 137.72.43.207 TCP ACK FIN 21158 3679 3534575277 617399134 64240 747 02:42:16:4524 GMT 40 137.72.43.207 137.72.43.137 TCP ACK PSH 3679 21158 617399134 3534575278 32768



Technology - Connections - Results

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FTP Diagnosis – Analyze the PASV Reply

Technology · Connections · Results

31

		7	1	e	s s	nology
es Query Bu	uilder Packet Summary	Packet Details	Sequence of Execution	Response Time Summary	Exception Report	
Packet Detail:	s ———					
Packet Details	s Hex Decode					
Sacket Details						
	,					
Packet II						
lime : 3/	/3/2009 02:42:16:2	207 GMT				
Header :						
Source Ma	ac : 00:10:C6:DF:B	A:CF Ren	note Mac : 00:13:20	D:D5:77:94		
ETHERTYPE	E : IP (0x800)					
IP Versio	- 1					
	: 137.72.43.207	Demote	127 72 42 127			
Protocol		Remove .	10/1/2140110/			
Datagram	Length : 89					
Flags :	Fragment Off	set : O				
TCP Heade	ar Info					
	ort : 21 ftp contr	ol Remote	Port : 21157			
	per : 617330291					
	32762 Flags :			Client will	connect to the Server Port	
				• • • • • •		
FTP Data				3679 for c	lata connection:	
				- ·-		
	de : 227(Entering			Server IP	= 137.72.43.207	
	le : 227(Entering Entering Passive				= 137.72.43.207 ort = 14 * 256 + 95 = 3679	

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Know Your Protocols and Applications - IP



- IP Functions
- IP Fundamentals
- IP Sequence of Events







IP Functions

- Delivery of datagrams across a network of connected networks
- Addressing Classful, Subnetting
- Data Encapsulation and Packaging
- Fragmentation and Reassembly
- Direct and Indirect Delivery







IP Fundamentals



34

RFC 791 – IPv4 – There was no 1, 2 or 3!

Addressing

- Classful Network Bits & Host Bits
 - A 8 Network, 24 Host 1.0.0.0 to 126. 255.255.255
 - B 16 Network, 16 Host 128.0.0.0 to 191.255.255.255
 - C 28 Network, 8 Host 192.0.0 to 223. 255.255.255
 - D n/a multicasting 224.0.0.0 to 239. 255.255.255
 - E n/a experimental 240.0.0.0 to 255. 255.255.255
- IP Addresses with special connotations
 - 0.0.0.0 refers to this device (When it does not know its address)
 - 255.255.255.255 broadcast address to all hosts on this network
- Reserved, Private and Loopback Addresses
 - Reserved blocks of addresses set aside with no defined purpose at this time
 - Private Allows the creation of private internets RFC 1918 Unroutable addresses to the public internet
 - 10.0.0.0 10.255.255.255
 - 172.16.0.0 172.31.255.255
 - 192.168.0.0 192.168.255.255
 - Loopback 127.0.0.0. to 127.255.255.255 used for testing purposes

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IP Fundamentals

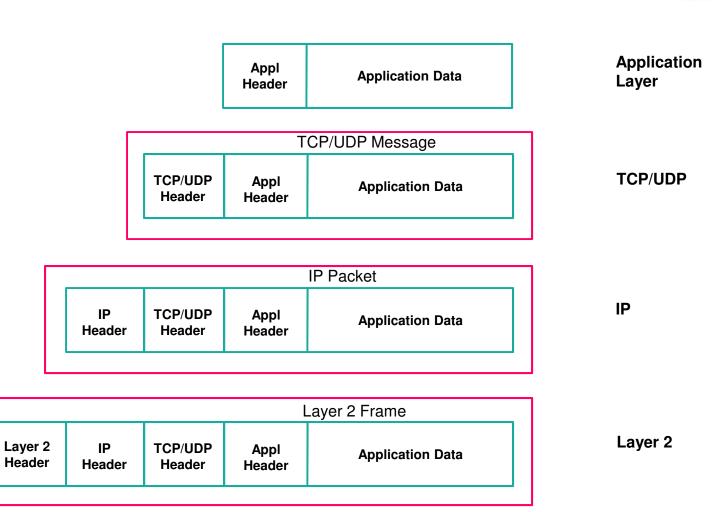
- Addressing continued
 - Subnetting RFC 950 adds subnetworks to a network
 - Host is broken into Subnet and Host
 - Facilitates breaking a large network into groups of smaller networks
- Encapsulation and Formatting
 - Interprotocol Operation
 - Data is passed down to the lower layers of the OSI Model
 - Each Lower Layer Encapsulates the message with it's own format
 - IP Receives messages from TCP and UDP
 - IP adds its header information to the message







Encapsulation & Packaging





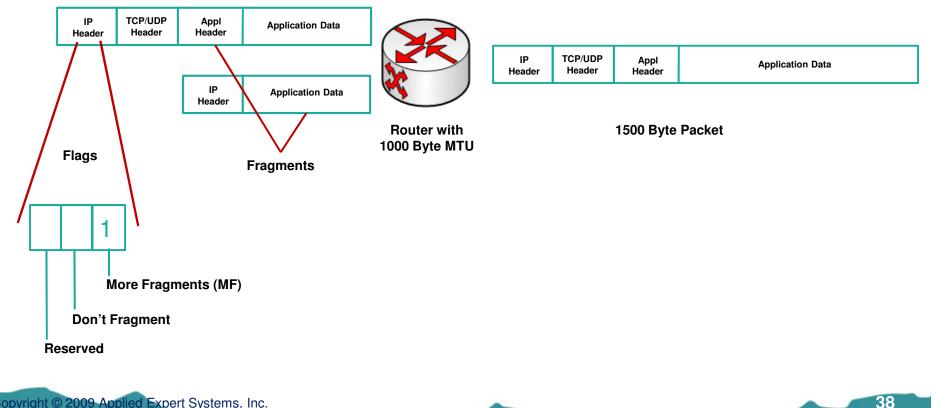


IP Fragmentation and Reassembly

- Fragmentation and Reassembly
 - MTU The Maximum Transmission Unit of a Device is Smaller than the Incoming Packet Size
 - Reassembly is done at the destination device
 - Try to Avoid Causes More Work for the Network Devices
 - More packets to route
 - More data is routed (additional bytes due to headers on the fragments)
 - Reassembly uses CPU at the destination device
 - Fragments may also be fragmented if they go through a device with a smaller MTU!



IP Fragmentation and Reassembly



Technology - Connections - Results

IP Fragmentation and Reassembly

820

0

Offset 9000 byte packet - 8980 data + 20 byte IP Header Data – 8980 Bytes 0 3300 byte MTU Device MF Offset Data – 3280 Bytes 3300 byte packet – 3280 data + 20 byte IP Header 0 1 MF Offset Data – 3280 Bytes 3300 byte packet – 3280 data + 20 byte IP Header 1 410 MF Offset Data - 2420 Bytes

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MF

0





2440 byte packet – 2420 data + 20 byte IP Header



IP Reassembly

- Fragment Recognition
 - The MF flag is set and the Fragment Offset has a value other than 0
 - Fragmented message is identified by:
 - Source and Destination IP address
 - Protocol in the header
 - Identification field
- Buffer Initialization
 - Created to store fragments as they arrive
 - Keeps track of which portions are filled (Offset determine where in the buffer the fragment will be)

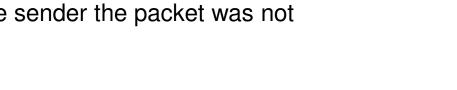






IP Reassembly

- Timer Initialization
 - Timer ensures that the receiving device doesn't wait forever for IP fragments to arrive
 - IP relies in the upper layer to notify the sender the packet was not received
- Fragment Receipt and Processing
 - When a fragment arrives, it is placed in the buffer
 - When the packet is completely reassembled, it is processed as an unfragmented packet









Direct and Indirect Delivery

- Direct Delivery
 - Packets are sent between two devices on the same physical network
- Indirect Delivery (Routing)
 - Packets are sent between two devices on a different physical network
 - Packets go through routers to get to the final destination





IP Header

Packet Details Packet Details Hex Decode Packet Details Packet ID : 76 Time : 1/17/2008 17:58:55:0785 GMT Header : Source Mac : 00:10:C6:DF:BA:CF Remote Mac : 00:0F:1F:12:E3:01 ETHERTYPE : IP (0x800) More Fragments not set IP Version 4 Source : 137.72.43.207 Remote : 137.72.43.117 Protocol : TCP Do not fragment not set **Fragmentation Flags** Datagram Length : 1500 Flags : Fragment Offset : O 🔫 Fragment offset flag TCP Header Info Source Port : 20 ftp data Remote Port : 2261 Seq. Number : 3016364 Ack. Number : 2375637841 Window : 32768 Flags : ACK



Technology - Connections - Results

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Working Our Way Through a DNS Trace

- Case #1 A successful DNS query
 - Submit a name for an IP Address Request
- Case #2 A failed DNS query
 - Name does not exist

DNS Query Packets

Local IP

10.0.0.1

Rmt. IP

10.0.0.138

Protocol

UDP

Messages

dns : client query (Standard) 🚄

Datagram

Size

59

-Packet Summary

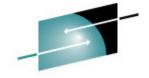
Timestamp

03:36:50:5425 GMT

D

4

5	03:36:50:5425 GMT	127	10.0.0.138	10.0.0.1	UDP	dns : server response (No Error) 🔫	dns	1936			
14	03:36:59:3244 GMT	61	10.0.0.1	10.0.0.138	UDP	dns : client query (Standard)		sponse			
15	03:36:59:3244 GMT	414	10.0.0.138	10.0.0.1	UDP	dns : server response (No Error)		sponse			
22	03:36:59:3244 GMT	69	10.0.0.1	10.0.0.138	UDP	dns : client query (Standard)	1938	dns			
23	03:36:59:3244 GMT	97	10.0.0.138	10.0.0.1	UDP	dns : client query (Standard)	dns	1938			
30	03:37:00:3074 GMT	71	10.0.0.1	10.0.0.138	UDP	dns : client query (Standard)	1939	dns			
31	03:37:00:3729 GMT	132	10.0.0.138	10.0.0.1	UDP	dns : server response (Name Error)	dns	1939			
32	03:37:00:3729 GMT	78	10.0.0.1	61.155.208.1	UDP		137	137			
34	03:37:01:8147 GMT	78	10.0.0.1	61.155.208.1	UDP		137	137			
36	03:37:03:3221 GMT	78	10.0.0.1	61.155.208.1	UDP		137	137			
44	03:37:05:8780 GMT	70	10.0.0.1	10.0.0.138	UDP	dns : client query (Standard)	1940	dns			
45	03:37:05:8780 GMT	131	10.0.0.138	10.0.0.1	UDP	dns : server response (Name Error)	dns	1940			
46	03:37:05:8780 GMT	78	10.0.0.1	218.4.12.49	UDP		137	137			
48	03:37:07:3853 GMT	78	10.0.0.1	218.4.12.49	UDP		· ·	This is v	vhv vou		
50	03:37:08:8926 GMT	78	10.0.0.1	218.4.12.49	UDP		1 1		nderstan	a	
53	03:37:11:1208 GMT	233	10.0.0.4	10.255.255.255	UDP					a	
60	03:37:11:3830 GMT	70	10.0.0.1	10.0.0.138	UDP	dns : client query (Standard)	1	UD	P!		
61	03:37:11:4485 GMT	131	10.0.0.138	10.0.0.1	UDP	dns : server response (Name Error)	dns	1941			
62	03:37:11:4485 GMT	78	10.0.0.1	61.177.2.85	UDP		137	137			
63	03:37:12:8903 GMT	78	10.0.0.1	61.177.2.85	UDP		137	137			
64	03:37:14:3976 GMT	78	10.0.0.1	61.177.2.85	UDP		137	137			
71	03:37:16:9536 GMT	70	10.0.0.1	10.0.0.138	UDP	dns : client query (Standard)	1942	dns			
72	03:37:16:9536 GMT	131	10.0.0.138	10.0.0.1	UDP	dns : server response (Name Error)	dns	1942			
73	03:37:16:9536 GMT	78	10.0.0.1	61.177.2.17	UDP		137	137			
		78	10.0.0.1	61.177.2.17	UDP		137	137			
74	03:37:18:4609 GMT	10									
74 75	03:37:18:4609 GMT 03:37:19:9682 GMT	78	10.0.0.1	61.177.2.17	UDP		137	137			



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Ack.

Number

Seq.

Number

ort

dns

Query

1936

Window

Size

RE

^



A successful DNS query



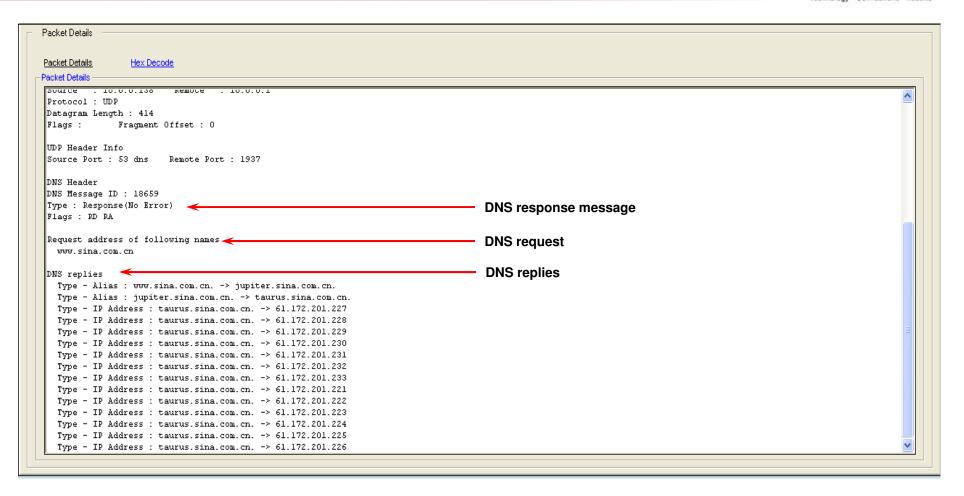
46

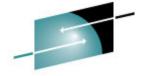
cket Details <u>Hex Decode</u>		
ket Details		
acket ID : 15		
ime : 6/21/2004 03:36:59:3244 GMT		
TE Format ID : IPv4 Packet Trace (TRCIDPCKT) (1)		
CCNTL Header		
evice Type : 802.3 Ethernet		
ink Name : LOPBACK		
lags : Packet Trace Request		
Data Trace Request		
Data from multiple PDU		
IP packet was abbreviated		
IP packet was received		
P Packet Length : 414 bytes		
9 Source: 10.0.0.138 IP Remote: 10.0.0.1		
P Version 4		
ource : 10.0.0.138 Remote : 10.0.0.1		
rotocol : UDP		
atagram Length : 414		
lags : Fragment Offset : O		
DP Header Info	DNS uses UDP	
ource Port : 53 dns Remote Port : 1937		
NS Header	DNC haaday homowark look it up, hits, //up, u, dno not/dnovd/rfo/	
NS Message ID : 18659	DNS header – homework – look lt up: http://www.dns.net/dnsrd/rfc/	
/pe : Response(No Error)		
lags : RD RA		

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A successful DNS query



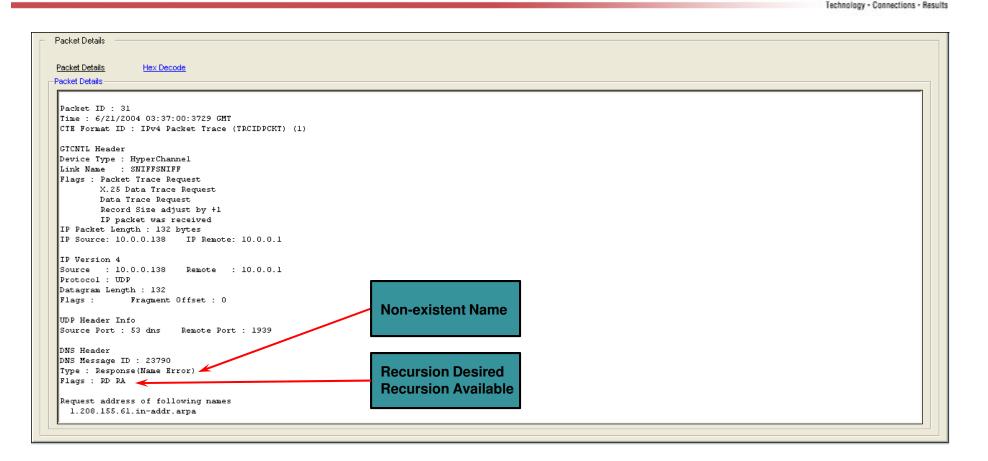


Technology - Connections - Results

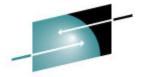
HARE

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A failed DNS query







HARE

Know Your Protocols and Applications - UDP

User Datagram Protocol

- RFC 768 3 Pages long!
- Simple and Fast
- Applications do not require Acknowledgement, Reliability or Message Flow Control
- Messages can be lost with no consequence







Know Your Protocols and Applications – UDP Message Format



- Pseudo Header (Prepended to the UDP Datagram 12 bytes)
 - IP Source Address
 - IP Destination Address
 - IP Protocol Field
 - UDP Length Field
- UDP Header (8 Bytes)
 - Source Port
 - Destination Port
 - Length
 - Checksum (Pseudo Header and Header only)
- Data Variable Length



Know Your Protocols and Applications – UDP

UDP Applications

- Bootstrap Protocol BOOTP
- Dynamic Host Configuration Protocol DHCP
- Domain Name Services DNS
- Enterprise Extender EE
- Router Information Protocol RIP-1, RIP-2
- Simple Network Management Protocol SNMP
- Trivial File Transfer Protocol TFTP







Enterprise Extender



- SNA Transport over UDP 'Pipelines' through IP cloud
- No changes to SNA applications, just Comm. Server
- Requires correlated VTAM TCP/IP definitions and priorities

VTAM XCA Node & Switched Node - COS match w/ Remote CP
IP Link = IUTSAMEH, UDP Ports based on TOS priorities
12000 (C0 = net/control TOS) up to 12004 (20 = low TOS)





Enterprise Extender

- SNA "handshaking" still happens at "lowest level" (Preserves SNA error checking/handling)
- With 3 packet header additions for routing flow control...
 - 1) Rapid Transport Protocol (RTP) "Hybrid" routing layer between IP/UDP packets & SNA
 - 2) Automatic Network Routing (ANR)

Correlation between IP-style priorities (TOS) and... SNA-style session and path priorities (COS and TG's)

3) First, Adaptive Rate-Based Flow (ARB), now ARB2 Provides algorithm to better handle performance Avoids potential "lost data" issues since connectionless



Enterprise Extender Packet Filtering

Traces Query Builder Packet Summary Packet Details Sequence of Execution Response Time Summary Exception Report Build Query **Records Selection** Protocol Selection Application Selection Run Query Start Record End Record E All TELNET ☐ SNMP Run currently loaded filter EE EE FTP TCP -Local Time Selection F POP3 T DNS UDP. Start Time (hh:mm:ss.tttt) Save Query C OSPF C DHCP SMTP T UNIX F HTTP ☐ ICMP Clear End Time (hh:mm:ss.tttt) LPR ☐ RIP ARP. Port Selection Port Criteria Traffic To and From Port 1 C Traffic From Port 1 to Port 2 C Traffic Between Port 1 and Port 2 Port 1 12003 IP Address Selection IP Address Criteria C Traffic To and From IP 1 C Traffic From IP 1 to IP 2 C Traffic Between IP 1 and IP 2 Sessions Selection Session Details IP Address 1 IP Address 2 Port 1 Port 2 Copyright © 2009 Applied Expert Systems, Inc.





EE XID Init Packet: 'Packet Details' (Record #178 - Part 1)



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Packet Details Hex Decode Packet Details	
CTRACE ID : 178	Length : 128
CTRACE Time : 5/6/2004 15:06:00:9017 GMT	Block Number : 0xFFF ID : 0x91171
CTE Format ID : IPv4 Packet Trace (TRCIDPCKT) (1)	
	XID Sender Node Flags
GTCNTL Header	WHOLE-BIND-PIUs required
Device Type : MPC IP AQENET Link	ACTPU suppression requested
Link Name : LINKCO60	Networking capabilities indicator (sender is a network node)
Flags : Packet Trace Request	Prenegotiation exhange state
Version Number 1	Nonactivation exchange secondary-initated supported
Record Size adjust by +1	CP name change supported
IP packet was sent	and the second
IP Packet Length : 159 bytes	BIND Support Flags
IP Source: 192.168.111.45 IP Remote: 10.33.103.217	Adaptive BIND pacing support as a BIND sender SUPPORTED Adaptive BIND pacing support as a BIND receiver NOT SUPPORTED
IP Version 4	Sender requesting topology update
Source : 192.168.111.45 Remote : 10.33.103.217	Adaptive BIND pacing support can be overridden by partner
Protocol : UDP	
Datagram Length : 159	TG Number : O
Flags : Fragment Offset : 0	DLC Type : non-channel
	Non-Channel link properties
UDP Header Info	XID Sender is using ABM on link
Source Port : 12000 Remote Port : 12000	XID Sender could be primary or secondary link staiton (negotiable
	Link station transmit-receive capability : two-way simultaneous
Enterprise Extender Headers	Maximum BTU Length : 32767
LDLC : Local SAP:5 Remote SAP:4 Command:XID	Maximum I Frame : O
XID Header	Control Vector 0x0E Network Name
Format : T2.1 to T2.1 4 5 exchanges	Network Type : PU Name
Sending Node Type : T4 or T5	Name : WCD9

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EE XID Init Packet: 'Packet Details' (Record #178 - Part 2)



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Control Vector OxOE Network Name Network Type : CP name Name : NETMECH.MS9NO	
Control Vector 0x46 TG Descriptor TG Identifier SF TG Number : O TG Partner Node CP Name :	
Control Vector 0x10 Product ID Product Class : IBM Software Product Class : IBM Hardware	
e)	
	Network Type : CP name Name : NETMECH.M59N0 Control Vector 0x46 TG Descriptor TG Identifier SF TG Number : 0 TG Partner Node CP Name : Control Vector 0x10 Product ID Product Class : IBM Software Product Class : IBM Hardware

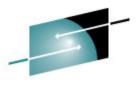
EE XID Init Packet: 'Hex Decode' (Record #178 - Part 2 – skipped Part 1)



		Facket Summary	Facker Details	Sequence of Execution	Response Time Summary	L'Aception Re
Pac	cket Details —					
Decl	ket Details I	Hex Decode				
-	Decode	hex Decode				
_				~~		
		C40000B0 31000000				
100						
	antin Letter			3		
	ntrol Vecto: T Name	r OxOE Network	Name Header			
202	F ECCF4444					
E 9	1 63490000					
	WCD9					
Co	ntrol Vecto:	r OxOE Network	Name Header	-		
	T Name					
	F DCEDCCC41 4 5534538B					
EF	4 SS34S38B					
100000	ntrol Vecto: Subfields	r 0x46 TG Desc	riptor Heade	r		
1000	080000003					
69	90002000B					
1						
Co	ntrol Vector	r Ox10 TG Desc	riptor Heade	r		
	R Subfield:		1			
12020				D110101FFFF00000FI		
AU				.461130120640000000 M206400		
RU	Data					
0						
0						

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EE XID Init Packet: 'Packet Details' (Record #180 - Part 1)



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RE

Packet Details Hex Decode	
CTRACE ID : 180 CTRACE Time : 5/6/2004 15:06:00:9025 GMT CTE Format ID : IPv4 Packet Trace (TRCIDPCKT) (1) GTCNTL Header Device Type : MPC IP AQENET Link Link Name : LINKCO60 Flags : Packet Trace Request Version Number 1 IP packet Length : 220 bytes IP Source: 192.168.111.45 IP Remote: 10.33.103.217 IP Version 4 Source : 192.168.111.45 Remote : 10.33.103.217 Protocol : UDP Datagram Length : 220	Block Number : 0xFFF ID : 0x91171 XID Sender Node Flags WHOLE-BIND-PIUS required ACTPU suppression requested Networking capabilities indicator (sender is a network node) Control Point Services requested/provided CP-CP session support enabled Negotiation-proceeding exchange state Nonactivation exchange secondary-initated supported CP name change supported BIND Support Flags Adaptive BIND pacing support as a BIND sender SUPPORTED Adaptive BIND pacing support as a BIND receiver NOT SUPPORTED Sender requesting topology update Adaptive BIND pacing support can be overridden by partner
Flags : Fragment Offset : 0 UDP Header Info Source Port : 12000 Remote Port : 12000 Enterprise Extender Headers LDLC : Local SAP:4 Remote SAP:4 Command:XID XID Header Format : T2.1 to T2.1 4 5 exchanges Sending Node Type : T4 or T5	TG Number : 21 DLC Type : non-channel Non-Channel link properties XID Sender is using ABM on link XID Sender could be primary or secondary link staiton (negotiable Link station transmit-receive capability : two-way simultaneous Maximum BTU Length : 32767 Maximum I Frame : 0 Control Vector 0x0E Network Name

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EE XID Init Packet: 'Packet Details' (Record #180 - Part 2)



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Traces	Query Builder	Packet Summary	Packet Details	Sequence of Execution	Response Time Summary	Exception Report		
Pace Pace Pace Pace Pace Pace Pace Pace	ket Details ket Details ket Details ket Details Name : WCD9 ntrol Vecto: Name : NETM: ntrol Vecto: Network Type Name : PSNA: ntrol Vecto: TG Identifi: TG Number : TG Partner I ntrol Vecto: Brror recove Node support Node support Node support Node support Node support ANR Label : Control Floo Max send pac Path switch Responsive i Control Poin	Hex Decode r 0x0E Network e : CP name ECH.MS9N0 r 0x0E Network e : link stati PC r 0x46 TG Desc er SF 15 Node CP Name : r 0x61 HPR Cap ery not avaiab ts the CP Name : node CP Name : ck61 HPR Cap ery not avaiab ts the Control ts LDLC 0x80150058010 ws over RTP To cket size : 14 time : 60000 mode ARB nt NCE Identifie LLC SF	Name Name on name on name riptor abilities le for NLPs er Flows Over 00000 wer SF 72 ier : 0xD400	or FID2 packets RTP tower 000000000000	Control Produ	Vector 0x10 Pro ct Class : IBM S ct Class : IBM F	Software	
<								<u>×</u>
Copyrig	ht © 2009 A	pplied Expert S	Systems, Inc.					59

EE XID Init Packet: 'Hex Decode' (Record #180 - Just Part 1)



Technology - Connections - Results

60

Pac	<u>ket Details</u>	<u>Hex Decode</u>										
Hex	Decode											
СТ	RACE ID : 1: RACE Header 0 E-ID Tip	Distant.	rd rink/job		SAD	DAD	Time 2	SP	DP	TCB	ASID	в
02	01 0000 B2	3A6B16 090020 242A13 010070	OD DCDDCFFF	4444444	CA62	026D	B23A6B04	2 E	2 E	0000	01	00
V 4 5 UD SP 2E E0 LD DS 0	C OD A3 00 0 OC 33 00 P Header DP L CS 2E OC D5 E0 08 01 LC Header SS C 0 A	t P CS SAD DA 4 1 34 CA62 O2 0 1 4E 08FD A1	D 6D									
XI F 3	B FF17 00 1	IFIR I F40800B1 7100005	0 07078000	000								
KL	ntrol Vecto: T Name F ECCF4444	r OxOE Network	Name Header	r								

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EE XID Init Packet: 'Packet Details' (Record #192 - Only Part)



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CTRACE ID														
CTRACE He	ader D Time l	СТ	Ld	LINK/JOB		SAD	DAD	Time	2	SP	DP	TCB	ASID	R
06 01 000	0 B23A6922 1 BD247CE0	090020	02	DCDDCFFF	4444444	CA62	026D	B23A	6928	2 E	2 E	0000	01	00 00
IPv4 Head				himitoooo										
	FO t P CS 00 4 1 30													
	00 4 1 30 00 0 1 51													
UDP Heade SP DP L	COLOR 2													
2E 2E 01	E9													
EO EO O2	63													
LDLC Head	er													
DS SS C														
4 4 3														

EE XID Init Packet: 'Packet Details' (Record #192 - Only Part)

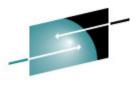


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Traces Query Builder Packet Summary Packet Details Sequence of Execution Response Time Summary Exception Report Packet Details Packet Details Hex Decode Packet Details CTRACE ID : 192 CTRACE Time : 5/6/2004 15:06:00:9225 GMT CTE Format ID : IPv4 Packet Trace (TRCIDPCKT) (1) GTCNTL Header Device Type : MPC IP AQENET Link Link Name : LINKCO60 Flags : Packet Trace Request Version Number 1 IP packet was sent IP Packet Length : 38 bytes IP Source: 192.168.111.45 IP Remote: 10.33.103.217 IP Version 4 Source : 192.168.111.45 Remote : 10.33.103.217 Protocol : UDP Datagram Length : 38 Flags : Fragment Offset : 0 UDP Header Info Source Port : 12000 Remote Port : 12000 Enterprise Extender Headers LDLC : Local SAP:4 Remote SAP:4 Command:UI NLH : Mode: FR Priority: LOW Packet Type: Normal XID Complete Request

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XID Complete ACK: 'Hex Decode' (Record #197 - Part 1)

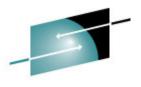


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1.0.00									
	ACE ID : 197						 	 	
	ACE Header				~~~	 	 	 	2
	0 E-ID Time 1 01 0000 B23A6AE6								00
and the second second	00 0001 BD24FC11								00
IPv	4 Header								
V T	L ID FO t P CS	SAD D.	AD						
4 0	08 4C 00 7 1 5D	026D C.	A62						
5 0	17 63 00 B 1 53	A179 0	BFD						
	Header								
- Ch. 22 - C	DPLCS 2E07BC								
	ZE 07 BC E1 13 40								
Ar	BI 13 HU								
LDL	C Header								
DS	ss c								
0	0 0								
4	4 3								
		r							
	work Layer Heade	1000 C							
PT .	ANRF/NCE D Z								
PT . CO I	ANRF/NCE D Z D0000000 F 0								
РТ . СО 1 60	ANRF/NCE D Z								

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XID Complete ACK: 'Hex Decode' (Record #197 - Part 2)

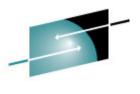


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rac	ket Details —					
Pack	(et Details	<u>Hex Decode</u>				
Hex	Decode					
	P Header					
TC:		0 DLFL BDN 2 000A 0000)			
10000		F 0000 0000				
	nnection Qu T x03	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	이야지 아랫 경험에 가지 않는 것이 아니다.	Field (Control Ve	ctor 0x05 Network Ad	dress)
		x00 x	26 x39 28 035374			
	요즘 것 사람 감구 비행권이 다	38 903725173 3	지역에는 이번에서 전에서 감독하는 것이다.			
	NETME	CH CPSNAPC .	@.			
D.T.	D Ontional	Segment 0x0D C	ownestien C.	tum Uceder		
1 () () () () () () () () () (V I x2	Converting and a state of the Converting of the	x00	x29		
1000	Contract The same solution	OCDEECDC OODCE	the second s			
CD		03725347 93553				
		.CPSVCMGNET	MECHM59N	020		
RT	P Optional	Segment 0x14 S	witching In:	formation Header		
122.00	R x83		x85			
10.00				0141810DCEDCCC4CDE		
F4				166405F5534538B372. NETMECH.CPS1		
L						
RT	P Optional	Segment 0x22 A	daptive Rate	e-Based Header		
100.00	F F1 F2	A many state of the second				
		98 0036 0004 08 0086 000B				
32	10 0028 00	00 0086 000B				
1000	D5 Header					

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EE XID Init Packet: 'Packet Details' (Record #197- Part 1)



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RE

acket Details Hex Decode						
	RTP : TCIDI : 0x800000001000000					
CTRACE ID : 197 CTRACE Time : 5/5/2004 15:06:00:9555 GMT	RTP : TCIDI : 0x8000000001000000 FLACS:SETUPI SOMI EOMI SRI RASAPI RETRYI OSI COF = ORIG					
CTE Format ID : IPv4 Packet Trace (TRCIDPCKT) (1)	FLAGS: SBIOPI SONI BUNI SKI KASAPI KBIKII USI CQF - UKIG					
CIE FOIMAC ID . IFV4 FACREC ITACE (IRCIDFCRI) (I)	Connection Qualifier/Source Identifier Field (Control Vector 0x05)					
GTCNTL Header	Target of point-to-point connection					
Device Type : MPC IP AQENET Link	Control Vector 0x03 Network ID					
Link Name : LINKCO60	Network ID : NETMECH					
Flags : Packet Trace Request	Control Vector 0x00 Node Identifier					
Version Number 1	Node identifier : CPSNAPC					
Record Size adjust by +1	Control Vector 0x26 NCE Identifier					
IP packet was received	CP Name : 0x80					
IP Packet Length : 391 bytes	Control Vector 0x39 NCE Instance Identifier					
IP Source: 10.33.103.217 IP Remote: 192.168.111.45	NCE instance identifier : 0x533C7C47					
IP Version 4	RTP Optional Segment 0x0D Connection Setup					
Source : 10.33.103.217 Remote : 192.168.111.45	RTP Version : 1.1					
Protocol : UDP	Target resource identifier present					
Datagram Length : 391	ARB flow/congestion contol will be used					
Flags : Fragment Offset : O	Connection is reliable					
	Dedicated RTP connection not requested					
JDP Header Info	Control Vector 0x28 Topic Identifier					
Source Port : 2655 Remote Port : 12001	Topic identifier is globally unique					
	Topic Identifier : CPSVCMG					
Enterprise Extender Headers	Control Vector 0x03 Network ID					
LDLC : Local SAP:4 Remote SAP:4 Command:UI	Network ID : NETMECH					
NLH : Mode:ANR Priority:NETWORK Packet Type:Normal	Control Vector 0x00 Node Identifier					

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EE XID Init Packet: 'Packet Details' (Record #197- Part 2)

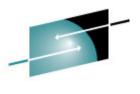


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acket Details Hex Decode	
Control Vector 0x39 NCE Instance Identifier NCE instance identifier : 0xBE22FE7C ATP Optional Segment 0x14 Switching Information Control Vector 0x83 Switching Information NCE is used for all LUS (or BFs) in the origin node Maximum packet size : 1461 bytes Path switch time : 60000 milliseconds RTP ALIVE timer : 180 seconds Control Vector 0x67 ANR Path Path : 0x801500580100000 Control Vector 0x46 TG Descriptor Control Vector 0x46 TG Descriptor TG Identifier SF TG Number : 15 TG Partner Node CP Name : NETMECH.CPSNAPC CTP Optional Segment 0x22 Adaptive Rate-Based Message Type : Setup Rate Adjustment Action : Normal. Sender may increase its se ARB Mode : Responsive Rate request correlator : 0 Rate reply correlator : 0 Min. receiver threshold : 17000 microseconds Max. receiver threshold : 37000 microseconds Link capacity of slowest link : 15974 Kbps Total time to transmit 1200 bits : 75 microseconds	FID5 Summary Mapping field : whole BIU Flow indicator : Expedited flow Sequence Number Field : Ox8001 Sender assigned this address Session address : Ox80000200000000000000000000000000000000

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EE XID Init Packet: 'Packet Details' (Record #197- Part 3)



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2 E

Packet Details Hex Decode Packet Details	
Control Vector 0x39 NCE Instance Identifier NCE instance identifier : 0xBB22FE7C RTP Optional Segment 0x14 Switching Information Control Vector 0x83 Switching Information NCE is used for all LUS (or BFs) in the origin node Maximum packet size : 1461 bytes Path switch time : 60000 milliseconds RTP ALIVE timer : 180 seconds Control Vector 0x67 ANR Path Path : 0x8015005801000000 Control Vector 0x85 Return Route TG Descriptor Control Vector 0x46 TG Descriptor TG Identifier SF TG Number : 15	WID5 Summary Mapping field : whole BIU Flow indicator : Expedited flow Sequence Number Field : 0x8001 Sender assigned this address Session address : 0x800002000000000
TG Partner Node CP Name : NETMECH.CPSNAPC RTP Optional Segment 0x22 Adaptive Rate-Based Message Type : Setup Rate Adjustment Action : Normal. Sender may increase its send rate ARB Mode : Responsive Rate request correlator : 0 Rate reply correlator : 0 Min. receiver threshold : 17000 microseconds Max. receiver threshold : 37000 microseconds Link capacity of slowest link : 15974 Kbps Total time to transmit 1200 bits : 75 microseconds	

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Know Your Protocols and Applications - ICMP



Internet Control Message Protocol

- Overview
- A Sampling of Messages





ICMP Overview

• RFC

- 792 Basic Operation
- 1256 Router Discovery Messages
- 1393 traceroute
- 1812 IPv4 Router Requirements
- Unreliable, Connectionless, Unacknowledged Delivery
- Administrative Assistant to IP
- Message Classes
 - Error Messages
 - Informational Messages
 - 8 Bit Field
 - 256 possible messages
 - Defined Sequentially on a First Come, First Served Basis

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ICMP Overview

- Message Codes
 - Additional Information
 - 8 Bit Field
 - Sort of a Message Subtype
- ICMPv4
- ICMPv6





ICMP Message Samples (ICMPv4)

- Echo Request
- Echo Reply
- Destination Unreachable
- Time Exceeded
- Traceroute
- Router Advertisement
- Router Solicitation

- Type value 0
- Type Value 8
- Type Value 3
- Type Value 11
- Type Value 30
- Type Value 9
- Type Value 10







Concluding Remarks

- Know your network (response times, configuration, etc.)
- Know the protocols involved in the problem area
- Take traces at different points in the network to isolate the problem
- Find ways to eliminate excess traffic
 - OSPF Routing and Advertisements
 - M/S Netbios
 - SQL and DB Queries
 - ICMP
 - Others?
- Analyze, analyze, analyze



